

December 5, 2017

Wilmington City Office
Mayor John Stanforth
69 North South Street
Wilmington, OH 45177

On Thanksgiving Eve of this year, our carbón monoxide alarm went off. My husband and son were a little hesitant to calling the Fire Department, but after seeing the count on the alarm, we decided to call them.

Two very nice firemen, Kenneth Ianson and another one whose name I did not get came immediately to our home. ^{WILLIAM JONES}

They detected carbon monoxide the minute they walked in the house. They then had us open all our windows and doors and shut down the furnace and hot water heater.

When I told them we hesitated in calling, they told us never to do that. They said that was their job and it was said with much sincerity. We are fortunate to live in a community where we are cared for with respect.

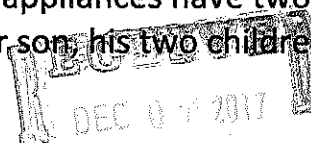
They stayed with us until the count was down to zero. Mr. Ianson called our service furnace repair company and told them what the problem was. They then sent a representative out. Without going into all the detail about what the problem was, two service men came this past Friday and have fixed the problem.

We just wanted you to know how efficient, prompt, and courteous these two gentlemen were.

We highly recommend that everyone with any gas appliances have two or three monitors in their home. Ours saved the life of our son, his two children, and my husband and me.

Sincerely,

Gene and Pat Muzzi
William Jones



BY: [signature]

Minutes
12-7-2017
on duty
Exhibit A